



## Position overview

### Leadership level

Leading self

### Business unit

Technology

### Reports to manager job title

Rotation Leader  
Senior Manager – Early Careers (Program Manager)

### Division

Technology

### Number of direct reports

0

### Location of role

Sydney-Quay Quarter Tower, 50 Bridge Street

### Key relationships

Rotation Leader, Team & Stakeholders  
Graduate Champions & Program Manager  
Graduate Cohort & Buddies

### Financial accountabilities

NA but maintain a commercial mindset

## Description of division and business unit

AMP Technology combines our passionate innovators, thought leaders, pioneers and implementers at all levels of the organisation to create an agile technology landscape for AMP. We partner with various business units, to design, deliver, implement and manage different technology solutions, standards and processes, whilst keeping our customer experience at the core of everything we do. From our engineers and designers to analysts and quality assurance practices to project managers, everyone's contribution is valued from day one. We work and grow together to transform our future, today.

## Purpose of the role

The AMP Technology graduate program offers pathways for graduates who want to apply their skills in an innovative and global environment.

With a focus on designing, developing and enhancing our technology systems and architecture, our graduates are drivers of change who are passionate about creating market leading customer and employee experiences.

Providing the opportunity to grow transferrable capabilities including extensive programming, coding, development, analyst and change skills, the AMP Technology graduate program puts our graduates at the forefront of an ever-changing Technology landscape.

---

## Rotations offered

The Technology graduate program is a two-year rotational program which incorporates four, six-month rotations. Rotation selections vary widely, and graduates are provided options for selection dependent on their technical or business focus. Potential rotations could include but are not limited to:

**Cyber Security:** AMP Cyber Security keeps our customers and systems safe from cyber-attacks. They are responsible for implementing and strengthening our security controls, ensuring security risks are identified and mitigated, and educating the business to understand the cyber risk they are exposed to.

**Digital and Integration:** Provides services for project's digital implementation to deliver next generation experiences. Digital owns AMP's front facing applications and assets such as website, mobile applications and digital forms. Digital will give you the opportunity to work with platforms such as Adobe, Salesforce and native Mobile applications, and exposure to programming languages such as java, angular js, node, swift and many more. Integration Platform will transform into an internal iPaaS provider – Integration Platform as a Service, offering integration platforms across all AMP's technology systems.

**Data and Automation:** These teams capture business data and look at ways to automate and provide business insights that drive decision making. Using multiple tools including automation anywhere and powerBI as well as well as our internal systems to source and analyse the data.

**Strategy and Architecture Practice:** SnAP architects aim to drive measurable value for our customers and businesses through investment and ownership of technology platforms. The Strategy and Architecture team is focused on working across all business units within AMP, aiding in defining new strategies, solutions and processes both operationally and technically.

**Cloud:** The Cloud team provides AMP with the capability to fully automate the management of IT applications within a managed network environment. This involves looking after the infrastructure of AMP applications that utilises multi cloud resources. Applications like amp.com.au and myAMP utilise cloud technologies and leverage DevOps processes.

**Change Management:** Change management is the practice of successfully transitioning individuals, teams and organisations through change to a desired future state. Change Managers work within a project team and partner with the business to enable readiness for the change created by a project. As a graduate in the practice, you have the opportunity to learn skills such as stakeholder management, business impact analysis, communication, training and business readiness assurance to help people adopt and adapt to change.

**Business Analyst:** Facilitates the identification of business problems and opportunities and is accountable for defining the scope of change, designing business solution (including business processes and system functionality) as well as the realisation of business outcomes.

**Project Management:** An integral part of AMP that focuses on delivering business value and accountability of project teams. Project management supports AMP's strategic change through the successful delivery of projects by identifying and allocating project resources based on complexity and deliverables. Key skill sets include, project planning, project reporting, meeting facilitation, stakeholder management, resource management, agile/waterfall methodologies.

**Service Strategy and Planning:** Service Strategy & Planning is a team with a dedicated focus on delivering business and strategic initiatives, that allow us to transform, automate, innovate, and design. Its core focus areas are:

- Thought Leadership: Delivering holistic technology strategy that supports and enables our broader business strategy
- Detailed design: Development of “the experience”, solution design, operating models, service economic models, and implementation models
- Service economics: Defining the end-to-end economic model of technology services
- Service innovation: Continuously disrupting ourselves to challenge the way we deliver technology services

**IT Services and Major Incident Management:** is responsible for delivery and management of core IT services to AMP. Enabled through a Service Integration & Management (SIAM) model, the team provides a range of IT services including incident management, delivery of technical support for our advisers, employees, management of our IT infrastructure, with technology that enables our employees to work collaboratively anywhere, anytime.

## Qualifications required

Bachelor degree-There is no limitation to degrees for this stream, however typical degrees may include (but not limited to): Information Technology, Information Science, Computer Science, Software Engineering, Design, Statistics & Analytics

## Meet Our Graduates

### Rebecca-2023 Technology Services Graduate

*Bachelor of Engineering (Honours) Biomedical/Bachelor of Science (Medical Science) from University of Sydney*

One of the main draw cards for the AMP graduate program was the opportunity to rotate into different roles around the business. Technology is such a broad field and coming straight out of uni, it can be hard to know exactly what you want to do. Since joining AMP I have learnt so much about the corporate world, the business itself and the financial services industry in general. Since joining AMP I have had so many amazing opportunities that really confirm I made the right decision joining this program. The support we receive for professional development is unparalleled and motivates me to constantly challenge myself and seek opportunities to step out of my comfort zone. Finally, the people here create a nurturing and supportive culture unlike any other, you truly feel like a valued employee.



### Roshan-2022 Technology Graduate

*Bachelor of Data Science & Decisions from the University of New South Wales*

My biggest fear of the workforce is spending years trapped in a profession you dislike, unhappy but unable to move. I chose AMP because they offered me the flexibility and support needed to feel comfortable in starting my career. One of my highlights has been the rotations, in which I've been able to explore different areas of 'Tech', get integrated and take ownership of a piece of work all without having to settle down in that role. Apart from the work, I've been loving the culture. Everyone, even the executives, have been enthusiastic, friendly, and willing to lend a hand. Another highlight has been Grad Fridays. They're a great excuse to get into our new office, sit with the rest of the grad team and go out to events afterwards.

### Phillip-2021 Technology Graduate

*Bachelor of Mechatronic Engineering and Bachelor of Science (Physics) from the University of New South Wales*

#### Current role-Marketing Automation Analyst

The AMP Graduate program has been an incredibly rewarding experience. Before joining AMP, I had no idea where I wanted to go in terms of my career, but since joining the program I have since discovered what I am truly passionate about. The rotation-based format of the program has provided me with many opportunities to learn different areas of the business, and as such has allowed me to develop my technical and soft skills accordingly. The program has also offered many chances for both personal and professional development to ensure that I grow to become an important team member and provide long-lasting contributions. The best part about the program is that it allows you to make your own decisions in terms of your career, and with the amount of support and care provided, each graduate will have a unique yet valuable experience during their time at AMP.





#### Kelly-2020 Technology Graduate

*Bachelor of Commerce (International Business & Decision Science) from Macquarie University*

#### Current role-Data Specialist

Prior to joining AMP, I was looking for an opportunity which would allow me to explore my interests in Technology because I wasn't sure which area of Tech I'd like to pursue. Since joining the program, I have been able to do that, and more. The program has since offered a wide range of rotations across multiple areas of the business including in Digital, Cyber

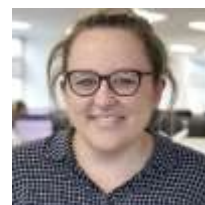
Security, Data, Cloud, and Automation. This has enabled me to gain exposure to diverse programs of work where I have been able to take ownership and really contribute in a meaningful way.

#### Ciara-2017 Technology Graduate

*Bachelor of Science (Advanced Mathematics) from University of Sydney*

#### Current role: Threat Intel Specialist

Starting in the AMP graduate program, I was given a lot of opportunity to move around different technology teams and see how different parts of the business operate. I was able to own pieces of my own work end to end and see real results. When I started at AMP, I wasn't sure what I wanted to do longer term, but the graduate program was integral in helping me work that out. I rotated into the Cyber Security team in my last rotation and have been there ever since. I've been able to progress and been given opportunities to grow and improve constantly. Without the graduate program, I don't think I would've found a career that I'm so passionate about, in cyber.



## AMP Purpose & Values

### Our purpose

Our purpose - **helping people create their tomorrow** – guides our actions and decisions.

- For our **customers** this means giving them the confidence to take control of their finances and achieve their goals.
- For our **partners** this means working together to meet the needs of customers.
- For our **shareholders** this means delivering sustainable financial performance and returns.
- For our **employees** this creates meaningful opportunities to contribute and deliver positive outcomes.
- For our **communities** this means improving financial equality through our community partners, grants programs and volunteering.
- For **all our stakeholders** it is about delivering value and impact and reporting meaningfully on our progress.

### Our Values

- **Put customers first:** we are here for our end customers. Their experience and outcomes matter to us. We consider customers in all our decisions and make it as simple as possible for them to take control and achieve their goals.
- **Own it:** accountability starts and stops with all of us. We hold ourselves and each other accountable, honour our commitments, move quickly to execution, and deliver results.
- **Be brave:** courage empowers us to have a go and chase after our priorities. We speak up, think big and try new ways of doing things. If something isn't working, we fail fast, adapt, and learn.
- **Play as one team:** when we play as one team, we achieve more. We break down silos and come together quickly to solve problems and kick goals, playing to our strengths, and sharing our wins and losses.
- **Do the right thing:** doing the right thing matters, even when no one is looking. We are respectful, act with integrity, and deliver on our promises. This is how we earn trust.

## Inclusion and diversity

AMP welcomes people with all kinds of life and work experiences. Our individual differences – and collective strength – make for great employee, customer, and business outcomes. What unique insights could you bring to the AMP team?