

## National Relay Service registration form

Use this form to register to use the National Relay Service with AMP Bank.

Please complete all applicable sections of this form.

Please print in CAPITAL LETTERS and place a cross  in any applicable boxes.

### 1. Account holder details

Account name(s)

Account number(s) – All accounts listed must have the same account names

  

If this is to apply for more than three accounts, please complete additional forms.

### 2. Terms of Use

AMP Bank (we/us/our) may act on instructions through the National Relay Service if it appears to us that the instruction has been appropriately authorised. We may refuse to act on any instruction for any reason, or refuse to act until we receive confirmation of the instructions from you by other means. We will make reasonable efforts to ensure any instructions are acted upon as quickly as possible.

You indemnify us against all losses, costs, damages and liability that we suffer as a result of acting on any instructions we receive through the National Relay Service that appears to us to have been authorised by you.

In this clause, we refer to AMP Bank Limited ABN 15 081 596 009, Australian credit licence 234517, AFSL No. 234517 as 'AMP Bank', 'we', 'us' and 'our'.

### 3. Privacy Collection Statement

#### Privacy Collection Notice:

AMP Bank collects personal information from the account holder(s) named in this form, which will be used (along with any other information we already hold) to process your request to register to use the National Relay Service with AMP Bank. If we cannot collect your personal information, we will not be able to process your request.

We are required or authorised to collect this personal information under various laws including those relating to taxation and Anti-Money Laundering and Counter-Terrorism Financing Laws.

Some of the entities we might share your personal information with are listed in our privacy policy, and include:

- with the account holder, where necessary
- other members of the AMP group and external service providers that we need to deal with for the purposes described above
- courts, tribunals or government agencies as required by law or regulations
- persons or third parties authorised by you (including others named in this application), or if required or permitted by law.

Some external service providers we need to deal with can be located or host information outside Australia. A list of countries where these providers may be located can be obtained via the AMP Privacy Policy.

Personal information is treated in accordance with the AMP Privacy Policy, which sets out how to access or update your personal information. It also contains information on how you can make a complaint about a breach or potential breach of our privacy obligations, and how we deal with such a complaint. You can view our Privacy Policy online at [amp.com.au/privacy](http://amp.com.au/privacy) or contact us on 13 30 30 for a copy.

#### 4. Signatures

I/We, the Account holder(s), request AMP Bank to register the account(s) listed in section 1 above to operate via the National Relay Service.

I/We, the Account holder(s), agree that the operating authority for the account(s) are 'any to sign'.

I/We, the Account holder(s), warrant that the information in this form is accurate and complete.

#### All Account holders must sign this form

Signature of Account holder 1

X

Date

DDMMYYYY

Name of Account holder 1

Signature of Account holder 2

X

Date

DDMMYYYY

Name of Account holder 2

#### Where to send this form

Mail (no stamp required) or email, this completed form to:

Customer Transaction Services  
Reply Paid 79702  
PARRAMATTA NSW 2124  
deposits@amp.com.au