

Term Deposit reinvestment or change of instructions form

You can also change your maturity instructions by calling AMP Bank on 13 30 30.

Please print in CAPITAL LETTERS and place a cross in any applicable boxes.

1. Term Deposit account details

AMP account name

AMP account number

Term Deposit maturity date

Surname

First name

Middle name(s)

Date of birth

Current residential address (must not be a PO Box)

Suburb

State

Postcode

Country of residence

Australia Other

If Other, please specify

2. Reinvestment or change of instructions – select one option only (either 2.1 or 2.2)

2.1. Reinvest my term deposit for the same term and interest payment frequency

Yes

2.2. Change the term and/or the interest payment frequency of my investment to:

Term (please choose – days, months or years)

or Maturity date

For terms over one year, please state when the interest is to be paid.

Please note: A lower interest rate applies to terms where interest is paid other than annually.

Annually Every 6 months
 Every 3 months Every month

3. Change my interest payment to

(These instructions will apply to your next term.)

- Reinvest interest (only available for terms of one year or less with interest paid at maturity)
- Transfer interest into my nominated account (complete section 6 – Bank account details)

4. Add funds to my term deposit at rollover

Amount of additional deposit \$

- Direct Credit to AMP Bank Deposit Receiving Account (adviser use only)

Deposit Description:

- Cheque made payable to 'AMP Bank' attached to this form
- Transfer funds internally from my nominated AMP Bank account (complete section 6 – Bank account details)

Please note: All funds must be received before your term deposit rolls over.

5. Withdraw all or part of my funds at rollover

I would like to redeem:

- All my funds (principal and interest) Interest only
- Other – please provide details:

Please complete section 6 – Bank account details.

6. Bank account details

Financial institution

Account name

BSB number

Account number

Please check the BSB and account number carefully. If money is sent to the wrong account it might not be able to be recovered. The registered bank account must be in the same name as the customers for this term deposit. AMP Bank will not accept any nominated account that is not in the same name as the customers for this term deposit.

Privacy Collection Statement

Privacy Collection Notice

Your personal information will be collected by AMP Bank and used (along with any other information we already hold) to:

- establish and manage your reinvestment, or,
- change the term/frequency of interest payments, or
- change your interest payment instructions, or,
- add or withdraw funds from your term deposit at rollover

If you do not wish to provide your personal information, we may not be able to process your request.

We are required or authorised to collect your personal information under various laws including those relating to the Taxation Administration Act and the Anti-Money Laundering and Counter-Terrorism Financing Act.

Some of the entities we might share your personal information with are listed in our privacy policy, and include:

- with the account holder, where necessary other members of the AMP group and external service providers that we need to deal with for the purposes described above
- courts, tribunals or government agencies as required by law or regulations
- persons or third parties authorised by you, or if required or permitted by law.

Some external service providers we need to deal with can be located or host information outside Australia. A list of countries where these providers may be located can be obtained via our privacy policy.

Personal information is treated in accordance with the AMP Privacy Policy, which sets out how to access or update your personal information. It also contains information on how you can make a complaint about a breach or potential breach of our privacy obligations, and how we deal with such a complaint make a privacy-related complaint. You can view our Privacy Policy online at amp.com.au/privacy or contact us on 13 30 30 for a copy.

Marketing and other purposes

In addition to the purposes stated above we may use your personal information for marketing and research purposes. To opt out of direct marketing from AMP Bank, to obtain further information about how AMP handles your personal information or to request access to the personal information AMP holds about you, call 13 30 30 or write to: AMP Bank, Locked Bag 5059, PARRAMATTA NSW 2124 or email info@ampbanking.com.au.

Signatures

By signing below I declare (and if acting on behalf of an entity, declare on behalf of that entity):

1. Have read and understood the Privacy Collection and Disclosure Notice.
2. Have obtained consent from any other individual whose personal information has been disclosed in this form, and I have informed the individual of the information within the Privacy Collection and Disclosure Notice.
3. Have read and agree to be bound by the Direct Debit Request Service Agreement (if applicable).

Signatures (continued)

4. Agree to be bound by AMP Bank's terms and conditions available at amp.com.au/bankterms or by calling 13 30 30. I understand that I will automatically agree to them the first time I, or a person authorised by me, operates the account.
5. Acknowledge that any form is subject to AMP Bank approval.
6. Am not commonly known by any names other than those disclosed in this form or otherwise to AMP Bank.
7. Have provided true and accurate information in relation to this form. Any document or information to be used for the purposes of this form (whether or not provided on or with this form):
 - is correct and complete,
 - if it's about another person, is provided with the authority of that person (if required), and
 - may be used for any other products, services or benefits offered or provided to me through AMP Bank or any other company in the AMP group and subject to their privacy obligations, may be disclosed to and used by the providers of such products, services or benefits to facilitate compliance with anti-money laundering and counter-terrorist financing legislation.
8. Understand that it is a criminal offence to knowingly provide false or misleading information or documents in connection with this form.
9. Consent to AMP Bank providing information held about the account(s) being applied for and the account holder(s) to a financial adviser, broker or originator named in this form, and/or to joint venture partners, business partners and related party and third party service providers for the purposes of those parties,
 - i. providing the information to the financial adviser, broker or originator named in this form, or
 - ii. providing administration services to the account holder(s).

Such information may comprise customer information (including personal information), account documentation and account information (including account balance, and current and historical account and transactional information).

10. Agree to notify AMP within 30 days from when there are any changes to the information provided in this form, including the tax residency of the customer/entity or any of its connected party changes.
11. Acknowledge I have read and understood the requirements for early withdrawal of Term Deposits. I understand those include a requirement for me to give at least 31 days' notice if I wish to withdraw funds before the maturity date of a Term Deposit that has a term of more than 31 days.
12. Where the account is opened in the name of a trust, and the trust makes a distribution to a beneficiary who is a foreign tax resident. You will notify us within 30 days of the distribution being made. You will also provide us with the beneficiary details requested, including details in relation to their foreign tax residency.

Signatures (continued)

Where I have appointed an agent or third party signatory and that person is signing this form on my behalf, the last three declarations above are also given by and bind them in their personal capacity. I will provide proof of authority (such as a Power of Attorney, accompanied by a Third Party Access form and Identification & Verification form) which I have obtained from **amp.com.au**.

By submitting this form I also acknowledge that AMP Bank may decide to delay or refuse any request or transaction (deposits and withdrawals) if AMP Bank has not been able to verify my or a signatory's identity, or if AMP Bank believe in good faith that allowing the transaction may cause an offence to be committed. I understand that AMP Bank does not accept responsibility for any such delay or refusal.

I also acknowledge that if I have not provided a Tax File Number or exemption, AMP Bank may deduct tax from any interest earned on my account as required by law.

Account signing authority

Who needs to sign to operate the account?

- Any to sign (any one of the signatories can operate the account).
- All to sign (all of the signatories are required to act to operate the account). You will be able to view your account information online but will not be able to transact online.
- Any two to sign (two of the signatories are required to act to operate the account). You will be able to view your account information online but will not be able to transact on line. Complete only if there are three or more signatories.

I/We apply to have these changes made to the instructions of my/our investment. I/We acknowledge that 31 days' notice can apply to early withdrawal.

Signature of Authorised person

X

Date

D D M M Y Y Y Y

Name of Authorised person 1 (Print in CAPITAL LETTERS)

Signature of Authorised person

X

Date

D D M M Y Y Y Y

Name of Authorised person 2 (Print in CAPITAL LETTERS)

Account signing authority (continued)

Signature of Authorised person

X

Date

D D M M Y Y Y Y

Name of Authorised person 3 (Print in CAPITAL LETTERS)

Where to send this form

Mail (no stamp required) or email this completed form to:

AMP Bank

Reply Paid 79702
PARRAMATTA NSW 2124

deposits@amp.com.au

(must have provided Electronic Communication consent)